



Video 6: Connecting the StoryPhones System to your computer for the first time

When you connect your StoryPhones to the computer for the first time, you should first plug the power supply into the mains and then connect the empty Base Unit to the power supply. ***It is important to make sure that all of the players have been removed from the base unit first.***

1. Start the StoryPhones software on your PC by clicking the icon. The software will open in Children's mode by default.
2. Plug the Base Unit into the computer using the USB cable provided.
3. Now, plug the first player into the base unit. Since this is the first time that you have connected the StoryPhones, it may take up to a minute for each player to be installed and recognised by the computer.
4. As the computer finds each player, they will appear in the drop-down list in the Players panel. You can click the green 'Refresh' button to check that they have been installed.
5. When the first player appears in the list, you can then put the next player into the Base Unit. Repeat the process until all of the players have been connected.

Next time you connect StoryPhones to your computer, it will only take your computer a few seconds for the players to be recognised.

It will help if you always use the same USB port.

Remember, because each headset is an individual MP3 player, they do not need to be near the base unit or PC once they are charged up and have had content downloaded onto them.

*If you would like more advice, please phone our free customer support line on **0845 652 0907***