



Bookshelf SHOP HELP Guide

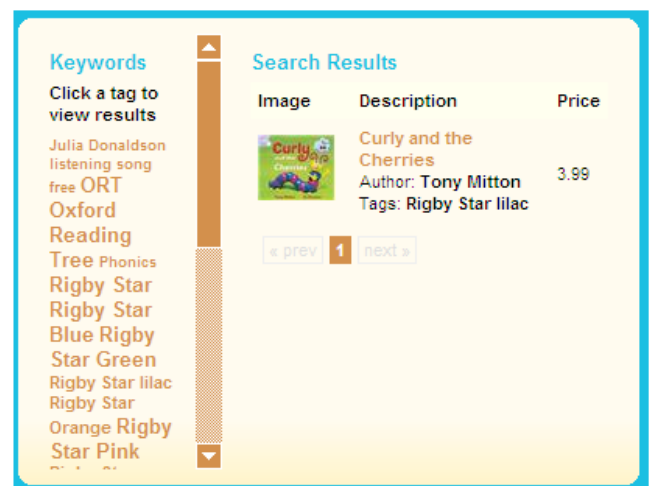
StoryPhones Bookshelf includes a special online shop where you can purchase and download stories for your StoryPhones. Using the Bookshelf Shop you can search for particular types of stories and keep track of your balance.

Q: How do I find a Story?

A: There are several ways to find a story to purchase and download. It all depends on how much you know about the story you want to buy!

Search

If you know the name of the story, or even just a few words that describe it, you can use the search box at the very top of the shop page. Simply type in the words you know are relevant to that story and either press the enter key or click the looking glass symbol next to the box.



The amount of results will vary depending on how many terms you put in. If there are more than 5 results they will be split into pages of 5, and you can jump between these using the numbers and previous/next buttons right below the search results.

Categories

Alternatively, if you don't know the name or you just want to find a specific type of story, you can browse the categories. These are listed in the top part of the Bookshelf Shop page and include Education, Fiction, Non-Fiction, Music & Rhymes and Listen & Learn. Some of these categories also contain sub-categories which allow you to refine your type further.

The first screenshot shows the 'StoryPhones BookShelf' page with a search bar and navigation links. The 'Fiction' category is selected, and the 'Sub Categories' section is visible, listing '5-7 Years' and 'Under 5's'. The 'Keywords' section lists various tags like 'Julia Donaldson listening song', 'free ORT', 'Oxford Reading', 'Tree Phonics', 'Rigby Star', and 'Riaby Star'.

The second screenshot shows the search results for '5-7 Years'. The 'Keywords' section is expanded, and the 'Search Results' section displays three items:

Image	Description	Price
	Field of Gold Author: Alison Hawes Tags: Rigby Star Blue	3.99
	Bully Bear Author: Julia Jarman Tags: Rigby Star Blue	3.99
	Chicken Licken Author: Alison Hawes Tags: Rigby Star	3.99

Tags

The final way to find a story is to use the tags system. On the left hand side of every Bookshelf Shop page you'll see a list of keywords used to describe a story. Simply click on one of these tags and you'll see a list of all the stories that have been tagged with that keyword. The bigger the tag, the more stories have that tag!

The screenshot shows the 'StoryPhones BookShelf' page with a search bar and navigation links. The 'Fiction' category is selected, and the 'Find For Tag' section is visible, showing 'Rigby Star Blue'. The 'Keywords' section is expanded, and the 'Search Results' section displays three items:

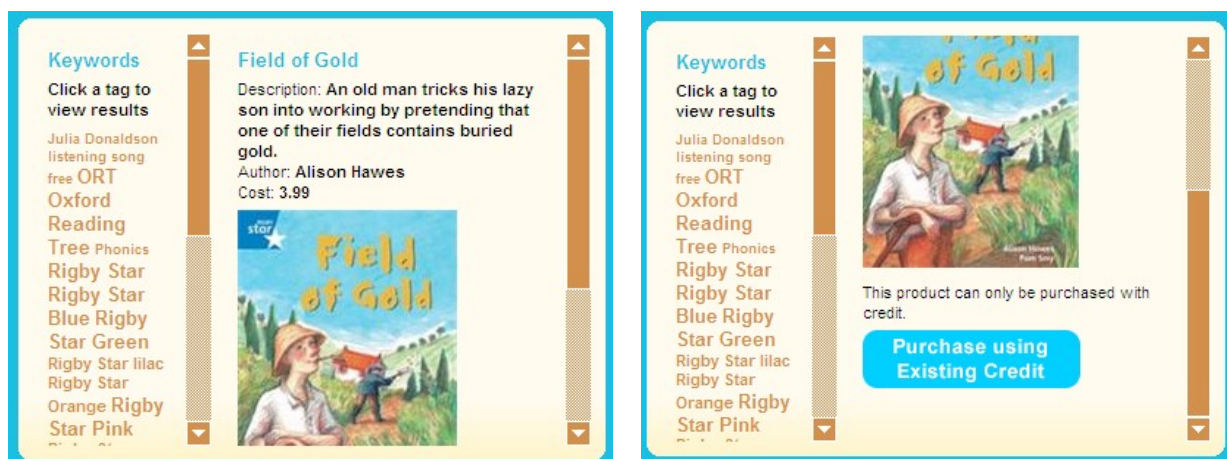
Image	Description	Price
	Field of Gold Author: Alison Hawes Tags: Rigby Star Blue	3.99
	Bully Bear Author: Julia Jarman Tags: Rigby Star Blue	3.99
	Chicken Licken Author: Alison Hawes Tags: Rigby Star	3.99

Q: OK, I've found a story, now how do download it?!

A: In order to download a story to your StoryPhones Bookshelf and then onto the Headsets, you'll first need to purchase the story. If you want to find out how to buy a story, read the instructions in step 1 below. If you've already purchased a story and want to (re-)download it to your computer or another on your network, you can skip ahead to step 2 further down the page.

Step 1 – Purchasing a story:

In order to purchase a story, simply find the story and click on it's title and you'll be brought to the story page in the shop as seen in the left picture below. As well as showing details about the story, you'll find a blue button with the words 'Purchase using Existing Credit'. Simply click this button and provided you have enough credit, the story will be added to your account and your account will be debited that amount of credit. If you don't see this button it may be that you've already bought that story, and you can simply download it using the next set of instructions.



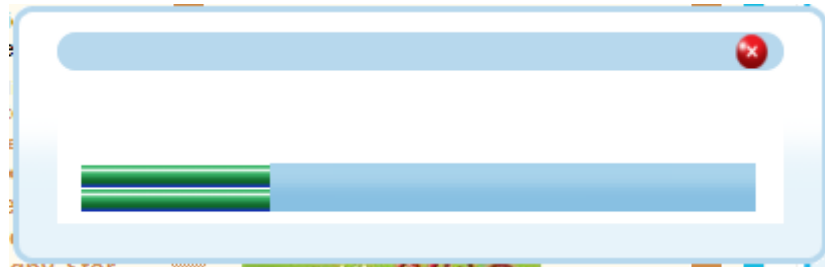
Step 2 – Downloading a story to my computer:

Now that you've added the story to your account, you can download it to any computer with StoryPhones installed at any time as long as you log into the same account. To download it simply go to the same story page and scroll down. Instead of a purchase button, you'll be greeted with an 'Add to Download Basket' blue button instead. Click this and you'll see the name of the story appear in the white pane to the very right of the Bookshelf program. You can purchase as many stories as you like and add them to this download queue, they'll only be downloaded once you press the button (as seen below) below the white download queue panel. You can also use the bin button next to it to remove a story from the queue.



Once you've clicked this button, you'll see a message box asking you to confirm all the stories you wish to download. Clicking OK will cause the program to proceed and download the stories you have queued. This may take some time based on the number of stories you're downloading and the speed of your network connection.

You'll be able to keep track of the download via the progress bar that appears. Whilst a download is ongoing you won't be able to do any other actions with Bookshelf.



Once the download is complete, you'll be able to access the story in your computers collection. You'll find your new stories with in folders named after the categories you found the story in. Enjoy!

Q: I don't have any Credit!

A: Not all stories will require credit, you can find free stories using the tag search with the tag 'free'. However, many stories from publishers will require credit to purchase. To find out how to buy credit simply phone 0845 652 0906 or send an email to sales@storyphones.co.uk